



## **Nedra Klee Hartzell**

Nedra has coached in international and domestic work environments for over 25 years. She is committed to interactive and practical challenge and support of clients. Her expertise is with transitions - leadership, career, cross-cultural and retirement.

Coaching commitments have included several US Office of Personnel Management courses: Leadership Assessment Programs I and II, Executive Assessment Program, and Achieving Mission Results; and the US Department of Homeland Security's Customs and Border Protection/Leadership Institute and Citizenship and Immigration Services.

Nedra was a federal employee with the Peace Corps and at the National Foreign Affairs Training Center/Foreign Service Institute, US Department of State. She directed post-service transition services for Peace Corps staff and volunteers. As a division director at FSI, she led a team that designed, delivered and evaluated training for over 1,200 employees annually. She also coached senior staff of foreign affairs agencies, including the USAID Director, US Ambassadors and Assistant Secretaries of State. She received two Superior Honor Awards at the State Department, carried a Top-Secret clearance, and is a proud retired "fed."

Before the State Department, Nedra ran a consulting practice. Clients included eight agencies of the federal government; the World Bank; two Fortune 500 firms; and a professional association. At the World Bank, she coached managers about workplace issues and performance; oriented large numbers of staff and managers to a new 360° assessment process; and coached staff about career paths and performance. Earlier, she served as a public affairs specialist for the State of Ohio and as a Peace Corps Volunteer in the Republic of Korea.

- Nedra earned a PhD from the University of Maryland's Department of Counseling & Personnel Services, and taught and coached working adults as an adjunct at two universities.
- Nedra is an Executive, Leadership and Career Board Certified Coach.
- She offers extensive experience with assessments, including 360° feedback, the MBTI, FIRO-B, EQi 2.0, Dependable Strengths, DiSC, and Strengths Finder.